***Topsham Surgery & Glasshouse Medical Centre***

***Friends & Family Test Feedback***

**In April, 8 patients completed the form “How likely are you to recommend our GP Practice to Friends and Family.**

**The results were**

**Extremely Likely 6**

**Neither Likely nor Unlikely 2**

**We also received the following comments:-**

**“Fantastic service – got an appointment straight away for our 8 month old – fantastic Doctor”**

**“Many thanks for the prompt service that saved my son’s life”**

**“Felt rushed – badly educated on some conditions”**

**“Cannot get through on the phone”**

**“Great Practice – would recommend this Practice to anyone”**

**“A very positive experience – in light of problems within NHS, patients here can be assured of excellent and speedy treatment”**

**“Exceptional Service – everyone at the Surgery provides a superb level of care”**

**“Excellent service as always - very pleased with service and would highly recommend this Surgery”**