***Topsham Surgery & Glasshouse Medical Centre***

***Friends & Family Test Feedback***

**In January, 19 patients completed the form “How likely are you to recommend our GP Practice to Friends and Family.**

**The results were**

**Extremely Likely 13**

**Likely 3**

**Neither Likely nor Unlikely 2**

**Extremely Unlikely 1**

**We also received the following comments:-**

**“Thank you for being efficient & kind”**

**“Excellent treatment from Doctor & Nurse. Reception staff friendly & very helpful”**

**“You all do a very good job”**

**“All staff very helpful & polite – thank you”**

**“Have had good experiences since joining this Practice”**

**“Very friendly & people speak to you as a person”**

**“Kirsten – excellent blood technique”**

**“Always had very good treatment but is getting more difficult to get an appointment in reasonable time”**

**“On the whole pretty good”**

**“Have to wait a long time for appointments to see own GP but when you do get to see your own GP, the service is excellent”**