***Topsham Surgery & Glasshouse Medical Centre***

***Friends & Family Test Feedback***

**In October, 16 patients completed the form “How likely are you to recommend our GP Practice to Friends and Family.**

**The results were**

**Extremely Likely 7**

**Likely 4**

**Unlikely 2**

**Extremely Unlikely 3**

**We also received the following comments:-**

**“Excellent GP, receptive and helpful Reception Staff”**

**“Arrangements made for a home visit – very promptly”**

**“As Surgeries go this is the very best”**

**“Top of the class Surgery”**

**“Very good service all round”**

**“Lovely staff but waiting room full of too many notices”**

**“Always helpful and kind”**

**“Takes too long to get an appointment except in emergencies”**

**“First appointment of the day but still late”**

**“Too long to get an appointment”**