***Topsham Surgery & Glasshouse Medical Centre***

***Friends & Family Test Feedback***

**In August, 428 patients completed the online Friends & Family questionnaire and the results were as follows :-**

**Recommended 95%**

**Neither/Don’t Know 2%**

**Not Recommended 3%**

**6 patients completed the form and the results were as follows :-**

**Extremely likely 3**

**Likely 2**

**Unlikely 1**

**Extremely Unlikely 1**

**We also received the following comments:-**

**“Excellent Service”**

**“Always very helpful”**

**“Have to wait 4 weeks for an appointment – why take on more patients?”**

**“Too many patients for Doctors available”**