***Topsham Surgery & Glasshouse Medical Centre***

***Friends & Family Test Feedback***

**In September, 526 patients completed the online Friends & Family questionnaire and the results were as follows :-**

**Recommended 93%**

**Neither/Don’t Know 3%**

**Not Recommended 4%**

**6 patients completed the form and the results were as follows :-**

**Extremely likely 5**

**Likely 1**

**We also received the following comments:-**

**“Keep up the good work”**

**“Telephone message too long”**

**“Very busy but helpful Doctors & staff”**

**“Difficulty making appointment with own GP”**

**“Dr Andy Kay - brilliant”**

**“Dr Wood – very good consultation”**

**“Such kind care for our child’s vaccinations”**

**“All great here”**

**“Dr Pitchford and Receptionist were brilliant. Thank you for all your kindness”**